

**Yuval**

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**From:** Knipe, Ms. Dawn L. [mailto:knipe@pace.edu]  
**Sent:** Thursday, January 07, 2010 12:52 PM  
**To:** Shadesco Sales  
**Subject:** RE: The Shade Co

Dear Milana,

Thank you so much! Both Ernest and I love our new blinds. They are just what we envisioned and we are very pleased. We were especially impressed with the high quality of the service you provided throughout the process. We are happy to recommend The Shade Company to anyone interested in perking up their window treatments.

Best regards,

Dawn

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**From:** Shadesco Sales [mailto:sales@shadesco.com]  
**Sent:** Wednesday, January 06, 2010 1:38 PM  
**To:** Knipe, Ms. Dawn L.  
**Subject:** The Shade Co

Dear Ernest and Dawn,

Hope all is well,  
Attached please find an invoice for the completed job.

The Shade Company is committed to offering you the highest quality service and support in the industry. Thank you very much for letting us be a part of your project, we greatly appreciate your business.

Now that your installation is complete, we would like your opinion about our service. Please reply with any thought or comments.

Thank you for using The Shade Company.

Best regards,

Milana,  
The Shade Co  
T: 212-222-8288  
F: 646-365-3305

1/7/2010