

info shadesco

From: G [redacted], Suzanne [s [redacted]@ybrand.com]
Sent: Tuesday, May 04, 2010 9:48 PM
To: info shadesco
Subject: Re: The Shade Co.

I am very satisfied with the service and final product. Daniel was a pleasure to work with, answered all my questions, and was willing to help me decide on a choice I had not even considered that was perfect for my needs. His installation was quick and not messy, he worked within my schedule, and answered all my questions at this stage as well. The price was lower than I expected, and the selection was greater. I ended up with ideal solutions to my window treatment needs - no more, no less. I would recommend your company to anyone.

I have one question - if I want to leave a window open while the shade is down in the bedroom, what can I do to keep shade from blowing and swinging? Thanks.

Suzanne G [redacted]
SVP, Branding Director
[redacted]
Cell: [redacted]

From: info shadesco <info@shadesco.com>
To: G [redacted] Suzanne
Sent: Tue May 04 20:00:59 2010
Subject: The Shade Co.

Dear Suzanne,

Hope all is well,
Attached please find an invoice for the completed job.

The Shade Company is committed to offering you the highest quality service and support in the industry. Thank you very much for letting us be a part of your project, we greatly appreciate your business.

Now that your installation is complete, we would like your opinion about our service. Please reply with any thought or comments.

Thank you for using The Shade Company.

Best regards,

Julia Olevsky
Accounting Department
The Shade Co
T: 212-222-8288
F: 646-365-3305