

**Yuval**

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**From:** el[REDACTED]@aol.com  
**Sent:** Monday, December 07, 2009 12:17 PM  
**To:** yuval@shadesco.com  
**Subject:** Re: The Shade Co

Dear Yuval,

Your service was extremely friendly and professional with beautiful results, even though there was some confusion with the installation date.

I love the shades! Roy did a terrific job. I will always recommend your company to those looking for window treatments.

Thank you.

Ellen Yeoman

-----Original Message-----

**From:** Yuval <yuval@shadesco.com>  
**To:** el[REDACTED]@aol.com  
**Sent:** Mon, Dec 7, 2009 10:52 am  
**Subject:** The Shade Co

Dear Ellen,

Hope all is well,  
Attached please find an invoice for the completed job.

The Shade Company is committed to offering you the highest quality service and support in the industry. Thank you very much for letting us be a part of your project, we greatly appreciate your business.

Now that your installation is complete, we would like your opinion about our service. Please reply with any thought or comments.

Thank you for using The Shade Company.

Best regards,

*Yuval Yaakobi*

*The Shade Company  
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New York NY 10003  
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F (646) 365-3305*

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12/7/2009